



Reopening New York



NEW
YORK
STATE

Low-Risk Indoor Arts & Entertainment Guidelines for Employers and Employees

These guidelines apply to all indoor museums, historical sites, aquariums, and other related institutions or activities that have been permitted to [reopen](#). See “Interim COVID-19 Guidance for Low-Risk Indoor Arts and Entertainment” for full details.

During the COVID-19 public health emergency, all owners/operators of indoor museums, historical sites, aquariums, and other related activities should stay up to date with any changes to state and federal requirements related to low-risk indoor arts and entertainment activities and incorporate those changes into their operations. This guidance is not intended to replace any existing applicable local, state, and federal laws, regulations, and standards.

	Mandatory	Recommended Best Practices
Physical Distancing	<ul style="list-style-type: none"> ✓ Limit the workforce and patron/visitor presence to no more than 25% of maximum occupancy, inclusive of patrons/visitors, who must only be permitted entry into the institution if they wear an acceptable face covering, provided that they are over the age of 2 and medically able to tolerate one. ✓ Ensure a distance of at least 6 ft. is maintained among individuals (both patrons/visitors and employees) at all times, with the exception of groups visiting the institution from the same household, unless safety or the core activity requires a shorter distance, in which case individuals must wear acceptable face coverings. ✓ Ensure that employees wear face coverings any time they interact with patrons/visitors (e.g. ticket sales), and that all individuals, including employees and patrons/visitors, wear face coverings any time they're within 6 ft. of another person. ✓ For exhibits in a small area, calculate and enforce maximum occupancy limits and social distancing. ✓ Monitor/control flow of traffic into and within the institution to adhere to capacity requirements, and enhance employee/security presence to enforce limitations on gathering size, as necessary. ✓ Only permit group tours for members of the same household or party and with a maximum capacity under social gathering requirements at the time, including employees and patrons/visitors. ✓ Close high-risk interactive exhibits (e.g. those requiring patrons/visitors to touch or wear objects). ✓ Close children's play areas or exhibits with play equipment, unless such areas/exhibits can be cleaned, disinfected, and sanitized between each child using the area/equipment who is not a member of the same household or party. ✓ Move any picnic areas and benches 6 ft. apart or close them if they can't be moved. 	<ul style="list-style-type: none"> ✓ Restrict/modify the number of workstations and employee seating areas, so that individuals are at least 6 ft. apart in all directions (e.g. side-to-side and when facing one another) and are not sharing workstations without cleaning and disinfection between use. ✓ Enact physical barriers between employees and patrons/visitors at check-out registers, information booths, and ticket kiosks, in accordance with OSHA guidelines. ✓ Encourage patrons/visitors to purchase tickets in advance online. ✓ Implement specific visit times when issuing tickets (e.g. timed entrances/exits) to avoid crowding. ✓ Designate separate entrance/exits, to the greatest extent possible. ✓ Rearrange patron/visitor waiting areas (e.g. lines, parking) to maximize social distancing. ✓ Reduce bi-directional foot traffic using tape or signs with arrows in narrow aisles, hallways, or spaces, and post signage and distance markers denoting spaces of 6 ft. in all commonly used areas and any areas in which lines are commonly formed or people may congregate (e.g. ticket lines, elevator entrances, in front of exhibits, clock in/out stations, health screening stations).

WEAR A MASK.

GET TESTED.

SAVE LIVES.



Reopening New York



NEW
YORK
STATE

Low-Risk Indoor Arts & Entertainment Guidelines for Employers and Employees

These guidelines apply to all indoor museums, historical sites, aquariums, and other related institutions or activities that have been permitted to [reopen](#). See “Interim COVID-19 Guidance for Low-Risk Indoor Arts and Entertainment” for full details.

During the COVID-19 public health emergency, all owners/operators of indoor museums, historical sites, aquariums, and other related activities should stay up to date with any changes to state and federal requirements related to low-risk indoor arts and entertainment activities and incorporate those changes into their operations. This guidance is not intended to replace any existing applicable local, state, and federal laws, regulations, and standards.

	Mandatory	Recommended Best Practices
Physical Distancing (cont'd)	<ul style="list-style-type: none"> ✓ Operate in accordance with industry-specific DOH guidelines where appropriate. 	
Protective Equipment	<ul style="list-style-type: none"> ✓ Ensure patrons/visitors are only permitted entry into the institution if they wear an acceptable face covering; provided they are over age 2 and able to medically tolerate one. ✓ Ensure patrons/visitors wear face coverings whenever they are in common areas or scenarios where it may be difficult to maintain 6 ft. of distance (e.g. entering/leaving the facility, traversing an enclosed small exhibit, interacting with employees) and whenever they are within 6 ft. of individuals who are not members of their household or party. ✓ Ensure that any time employees come within six feet of another person, acceptable face coverings are worn. Employees must be prepared to don a face covering if another person unexpectedly comes within 6 ft. Employees also must wear face coverings any time they interact with patrons/visitors. ✓ Provide employees with an acceptable face covering at no-cost to the employee and have an adequate supply of coverings in case of need for replacement. ✓ Acceptable face coverings include but are not limited to cloth (e.g. homemade sewn, quick cut, bandana), surgical masks, and face shields. ✓ Clean, replace, and prohibit sharing of face coverings. Consult CDC guidance for information on PPE, as well as instructions on use and cleaning. ✓ Train employees on how to put on, take off, clean (as applicable), and discard PPE. ✓ Limit the sharing of objects among employees, as well as the touching of shared surfaces; or, require employees to wear gloves (trade-appropriate or medical) when in contact with shared objects or frequently touched surfaces; or, require employees to perform hand hygiene before and after contact. 	

WEAR A MASK.

GET TESTED.

SAVE LIVES.



Reopening New York



Low-Risk Indoor Arts & Entertainment Guidelines for Employers and Employees

These guidelines apply to all indoor museums, historical sites, aquariums, and other related institutions or activities that have been permitted to [reopen](#). See “Interim COVID-19 Guidance for Low-Risk Indoor Arts and Entertainment” for full details.

During the COVID-19 public health emergency, all owners/operators of indoor museums, historical sites, aquariums, and other related activities should stay up to date with any changes to state and federal requirements related to low-risk indoor arts and entertainment activities and incorporate those changes into their operations. This guidance is not intended to replace any existing applicable local, state, and federal laws, regulations, and standards.

	Mandatory	Recommended Best Practices
Hygiene, Cleaning, and Disinfection	<ul style="list-style-type: none"> ✓ Adhere to hygiene, cleaning, and disinfection requirements from the Centers for Disease Control and Prevention (CDC) and Department of Health (DOH) and maintain logs on site that document date, time, and scope of cleaning and disinfection. ✓ Provide and maintain hand hygiene stations on site, including handwashing with soap, running warm water, and disposable paper towels, as well as an alcohol-based hand sanitizer containing 60% or more alcohol for areas where handwashing is not available/practical. ✓ Make hand sanitizer available throughout common areas in the building (e.g. near exhibits). ✓ Provide appropriate cleaning/disinfection supplies for shared and frequently-touched surfaces (e.g. door handles, ticket counters) and encourages employees to use them before/after use of such surfaces, followed by hand hygiene. ✓ Conduct regular cleaning and disinfection of the building and more frequent cleaning and disinfection for high-risk areas used by many individuals and for frequently touched areas. Use Department of Environmental Conservation (DEC) products identified by the Environmental Protection Agency (EPA) as effective against COVID-19. ✓ Discontinue headsets/equipment loaned/rented to patrons/visitors unless they can be properly disinfected after each use. ✓ If single-use items (e.g. maps) are not provided, ensure they are cleaned and disinfected after each use. ✓ Provide for cleaning and disinfection of exposed areas in the event an individual is confirmed to have COVID-19, with such cleaning and disinfection to include, at a minimum, all heavy transit areas and high-touch surfaces (e.g. badge scanners, restrooms, handrails, door handles, vending machines, communal coffee stations). Follow CDC guidelines on cleaning your facility after a suspected or confirmed case. 	<ul style="list-style-type: none"> ✓ Provide single-use maps, pamphlets guides to patrons/visitors, if such items are used. ✓ Make maps, pamphlets, guides, etc. available digitally to be viewed on personal electronic devices, as practicable. ✓ Wherever possible, increase ventilation of outdoor air (e.g. opening windows and doors) while maintaining safety protocols.

WEAR A MASK.

GET TESTED.

SAVE LIVES.



Reopening New York



Low-Risk Indoor Arts & Entertainment Guidelines for Employers and Employees

These guidelines apply to all indoor museums, historical sites, aquariums, and other related institutions or activities that have been permitted to [reopen](#). See “Interim COVID-19 Guidance for Low-Risk Indoor Arts and Entertainment” for full details.

During the COVID-19 public health emergency, all owners/operators of indoor museums, historical sites, aquariums, and other related activities should stay up to date with any changes to state and federal requirements related to low-risk indoor arts and entertainment activities and incorporate those changes into their operations. This guidance is not intended to replace any existing applicable local, state, and federal laws, regulations, and standards.

	Mandatory	Recommended Best Practices
Communication	<ul style="list-style-type: none"> ✓ Affirm you have reviewed and understand the state-issued industry guidelines, and that you will implement them. Post signage throughout the location to remind personnel and patrons/visitors to adhere to proper hygiene, social distancing rules, appropriate use of PPE, and cleaning and disinfection protocols. ✓ Conspicuously post completed safety plans on site. 	<ul style="list-style-type: none"> ✓ Develop a communications plan for employees and patrons/visitors that includes applicable training, signage, and a consistent means to provide employees and patrons/visitors with information.
Screening	<ul style="list-style-type: none"> ✓ Implement mandatory daily health screenings for employees and, where practicable, contractors and vendors (but do not mandate for patrons/visitors or delivery personnel), including an assessment (e.g. questionnaire, temperature check) asking about (1) COVID-19 symptoms in past 14 days, (2) positive COVID-19 test in past 14 days, and/or (3) close or proximate contact with confirmed or suspected COVID-19 case in past 14 days. Responses must be reviewed and documented daily. ✓ Immediately notify the state and local health department upon being informed of any positive COVID-19 test results. ✓ Designate a site safety monitor whose responsibilities include continuous compliance with all aspects of the site safety plan. 	<ul style="list-style-type: none"> ✓ Prevent employees from intermingling in close or proximate contact with each other prior to completion of the screening (e.g. perform screening remotely). ✓ Screeners should be trained by employer-identified individuals familiar with CDC, DOH, and OSHA protocols and wear appropriate PPE, including at a minimum, a face covering. ✓ Temperature checks may also be conducted per U.S. Equal Opportunity Commission or DOH guidelines. ✓ Maintain a log of every person including employees, contractors, and vendors who may have close or proximate contact with other individuals at the workplace or area. ✓ Encourage – but do not require – patrons/visitors to complete a health screen or provide contact information. ✓ Refer to DOH guidance regarding protocols and policies for employees seeking to return to work after a suspected or confirmed case of COVID-19 or after an employee had close or proximate contact with a person with COVID-19.



INTERIM GUIDANCE FOR LOW-RISK INDOOR ARTS & ENTERTAINMENT DURING THE COVID-19 PUBLIC HEALTH EMERGENCY

When you have read this document, you can affirm at the bottom.

As of June 23, 2020

Purpose

This Interim Guidance for Low-Risk Indoor Arts and Entertainment during the COVID-19 Public Health Emergency (“Interim COVID-19 Guidance for Low-Risk Indoor Arts and Entertainment”) was created to provide owners/operators of indoor museums, historical sites, aquariums, and other related low-risk indoor arts and entertainment businesses and organizations, and their employees, contractors, vendors, and patrons/visitors with precautions to help protect against the spread of COVID-19.

As mentioned above, this guidance applies to indoor museums, historical sites, aquariums, and other related institutions or activities. This guidance also applies to art galleries, except retail galleries, which must follow the guidelines outlined in the Department of Health’s (DOH) “Interim Guidance for Essential and Phase II Retail Business Activities during the COVID-19 Public Health Emergency.” Retail or gift shops associated with these institutions (e.g., museum gift shops) must also follow the retail guidelines. Restaurants and bars at any facility or location subject to this guidance must follow the guidelines outlined in DOH’s “Interim Guidance for Food Services during the COVID-19 Public Health Emergency.” This guidance does not address outdoor museums, zoos, botanical gardens, and other related low-risk outdoor arts and entertainment activities, which are subject to separate DOH guidance. Finally, this guidance also does not address higher-risk indoor arts and entertainment activities including, but not limited to, places of public amusement (e.g., arcades, bowling alleys), casinos, concerts, movie theaters, performing arts, or other theatrical productions, which remain closed at the time of publication.

These guidelines are minimum requirements only and any owner/operator is free to provide additional precautions or increased restrictions. These guidelines are based on the best-known public health practices at the time of publication, and the documentation upon which these guidelines are based can and does change frequently. The Responsible Parties – as defined below – are accountable for adhering to all local, state and federal requirements relative to low-risk indoor arts and entertainment activities. The Responsible Parties are also accountable for staying current with any updates to these requirements, as well as incorporating same into any operations and/or Site Safety Plan.

Background

On March 7, 2020, Governor Andrew M. Cuomo issued Executive Order 202, declaring a state of emergency in response to COVID-19. Community transmission of COVID-19 has occurred throughout New York. To minimize further spread, social distancing of at least six feet must be maintained between individuals, where possible.

On March 20, 2020, Governor Cuomo issued Executive Order 202.6, directing all non-essential businesses to close in-office personnel functions. Essential businesses, as defined by Empire State Development Corporation (ESD) guidance, were not subject to the in-person restriction, but were, however, directed to

comply with the guidance and directives for maintaining a clean and safe work environment issued by DOH, and were strongly urged to maintain social distancing measures to the extent possible.

On April 12, 2020, Governor Cuomo issued [Executive Order 202.16](#), directing essential businesses to provide employees, who are present in the workplace, with a face covering, at no-cost, that must be used when in direct contact with customers or members of the public during the course of their work. On April 15, 2020, Governor Cuomo issued [Executive Order 202.17](#), directing that any individual who is over age two and able to medically tolerate a face-covering must cover their nose and mouth with a mask or cloth face-covering when in a public place and unable to maintain, or when not maintaining, social distance. On April 16, 2020, Governor Cuomo issued [Executive Order 202.18](#), directing that everyone using public or private transportation carriers or other for-hire vehicles, who is over age two and able to medically tolerate a face covering, must wear a mask or face covering over the nose and mouth during any such trip. It also directed any operators or drivers of public or private transport to wear a face covering or mask which covers the nose and mouth while there are any passengers in such a vehicle. On May 29, 2020, Governor Cuomo issued [Executive Order 202.34](#), authorizing business operators/owners with the discretion to deny admittance to individuals who fail to comply with the face covering or mask requirements.

On April 26, 2020, Governor Cuomo [announced](#) a phased approach to reopen industries and businesses in New York in phases based upon a data-driven, regional analysis. On May 4, 2020, the Governor [provided](#) that the regional analysis would consider several public health factors, including new COVID-19 infections, as well as health care system, diagnostic testing, and contact tracing capacity. On May 11, 2020, Governor Cuomo [announced](#) that the first phase of reopening would begin on May 15, 2020 in several regions of New York, based upon available regional metrics and indicators. On May 29, 2020, Governor Cuomo [announced](#) that the second phase of reopening would begin in several regions of the state, and announced the use of a new early warning dashboard that aggregates the state's expansive data collection efforts for New Yorkers, government officials, and experts to monitor and review how the virus is being contained to ensure a safe reopening. On June 11, 2020, Governor Cuomo [announced](#) that the third phase of reopening would begin on June 12, 2020 in several regions of New York.

In addition to the following standards, businesses must continue to comply with the guidance and directives for maintaining clean and safe work environments issued by DOH.

Please note that where guidance in this document differs from other guidance documents issued by New York State, the more recent guidance shall apply.

Standards for Responsible Low-Risk Indoor Arts and Entertainment Activities in New York State

No low-risk indoor arts and entertainment activities can occur without meeting the following minimum State standards, as well as applicable federal requirements, including but not limited to such minimum standards of the Americans with Disabilities Act (ADA), Centers for Disease Control and Prevention (CDC), Environmental Protection Agency (EPA), and United States Department of Labor's Occupational Safety and Health Administration (OSHA).

The State standards contained within this guidance apply to all low-risk indoor arts and entertainment activities in operation during the COVID-19 public health emergency until rescinded or amended by the State. The owner/operator of the institution, or another party as may be designated by the owner/operator of the institution (in either case, "the Responsible Parties") shall be responsible for meeting these standards.

For more information on safety guidelines in regard to office-based work activities (e.g. museum back office), please consult DOH's "[Interim Guidance for Office-Based Work during the COVID-19 Public Health Emergency.](#)"

The following guidance is organized around three distinct categories: people, places, and processes.

I. PEOPLE

A. Physical Distancing

- Responsible Parties must ensure that the workforce and patron/visitor presence is limited to no more than 25% of the maximum occupancy for a particular area as set by the certificate of occupancy at any given time, inclusive of patrons/visitors, who must only be permitted entry into the institution if they wear an acceptable face covering, provided that the patron/visitor is over the age of two and able to medically tolerate such covering; and
- Responsible Parties must ensure that a distance of at least six feet is maintained among individuals, including employees and patrons/visitors, with the exception of groups visiting the institution who are members of the same household or party, at all times, unless safety or the core activity requires a shorter distance (e.g., operating cash registers, moving and lifting objects, using an elevator), in which case, individuals must wear an acceptable face covering.
 - Employees must wear acceptable face coverings any time they interact with patrons/visitors (e.g., selling tickets); and all individuals, including employees and patrons/visitors, must wear face coverings any time they are within six feet of another person.
 - Acceptable face coverings for COVID-19 include but are not limited to cloth-based face coverings and disposable masks that cover both the mouth and nose.
 - However, cloth, disposable, or other homemade face coverings are not acceptable face coverings for workplace activities that typically require a higher degree of protection for personal protective equipment (PPE) due to the nature of the work. For those activities, N95 respirators or other PPE used under existing industry standards should continue to be used, as is defined in accordance with [OSHA guidelines](#).
 - Responsible Parties must remind employees that face coverings are required in shared spaces and common situations (e.g., touring an exhibit, traversing a common space) where a minimum of six feet of separation is not possible or when they will be interacting with patrons/visitors. Employees must be prepared to don a face covering if another person unexpectedly comes within six feet.
- Responsible Parties may modify the use and/or restrict the number of workstations and employee seating areas, so that individuals are at least six feet apart in all directions (e.g. side-to-side and when facing one another) and are not sharing workstations without cleaning and disinfection between use. When distancing is not feasible between workstations, Responsible Parties must provide and require the use of face coverings or physical barriers (e.g., plastic shielding walls in areas where they would not affect air flow, heating, cooling, or ventilation, or otherwise present a health or safety risk).
 - Responsible Parties should enact physical barriers between employees and patrons/visitors at check-out registers, information booths, and ticket kiosks, and employees must wear face coverings when interacting with patrons/visitors.
 - If used, physical barriers should be put in place in accordance with [OSHA guidelines](#).

- Physical barrier options may include strip curtains, cubicles, plexiglass or similar materials, or other impermeable dividers or partitions.
- Responsible Parties must prohibit the use of small spaces (e.g. elevators, staff rooms, behind cash registers) by more than one individual at a time, unless all individuals in such space at the same time are wearing acceptable face coverings. However, even with face coverings in use, occupancy must never exceed 50% of the maximum capacity of the space or vehicle, unless it is designed for use by a single occupant. Responsible Parties should increase ventilation with outdoor air to the greatest extent possible (e.g. opening windows and doors), while maintaining safety protocols. Responsible Parties should take additional measures to prevent congregation in elevator waiting areas and limit density in elevators, such as enabling the use of stairs.
 - If exhibits are in a small area, maximum occupancy for each area or exhibit must be calculated and enforced based on social distancing guidelines.
- Responsible Parties should put in place measures to reduce bi-directional foot traffic using tape or signs with arrows in narrow aisles, hallways, or spaces, and post signage and distance markers denoting spaces of six feet in all commonly used areas and any areas in which lines are commonly formed or people may congregate (e.g., ticket lines, elevator entrances, in front of exhibits, clock in/out stations, health screening stations).
 - Where possible, place markers or barriers to encourage one directional traffic.
 - Responsible Parties must mark areas for viewing exhibits six feet apart at commonly congested exhibits.
- Responsible Parties should consider closing any common indoor or outdoor seating areas. To the extent that such spaces remain open, Responsible Parties must modify seating areas arrangements (e.g., chairs, tables) to ensure that individuals are at least six feet apart in all directions (e.g., side-to-side and when facing one another).
- Responsible Parties should encourage the use of touchless payment options or pay ahead, when available. Minimize handling cash, credit cards, reward cards, and mobile devices, where possible.
 - Responsible Parties should encourage patrons/visitors to purchase tickets in advance online, as applicable and practicable.
- Responsible Parties must post signs throughout the institution, consistent with DOH COVID-19 signage. Responsible Parties can develop their own customized signage specific to their workplace or setting, provided that such signage is consistent with the Department's signage. Signage should be used to remind individuals to:
 - Stay home if they are feeling sick.
 - Cover their nose and mouth with a face covering.
 - Properly store and, when necessary, discard PPE.
 - Adhere to physical distancing instructions.
 - Report symptoms of or exposure to COVID-19, and how they should do so.
 - Follow hand hygiene and cleaning and disinfection guidelines.
 - Follow appropriate respiratory hygiene and cough etiquette.
 - Refrain from touching or handling exhibits or objects that are assessed as high-risk.

B. Gatherings in Enclosed Spaces

- Responsible Parties must limit in-person employee gatherings (e.g., staff meetings) to the greatest extent possible and use other methods such as video or teleconferencing whenever possible, per CDC guidance "[Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease 2019 \(COVID-19\)](#)." When videoconferencing or teleconferencing is not possible, Responsible Parties should hold meetings in open, well-ventilated spaces and ensure that individuals maintain six feet of social distance between one another (e.g., if there are chairs, leave space between chairs, have individuals sit in alternating chairs).
- Responsible Parties should encourage social distancing by limiting occupancy or closing non-essential amenities and communal areas that do not allow for social distancing protocols. If open, Responsible Parties must make hand sanitizer or disinfecting wipes available next to equipment near such amenities (e.g., vending machines, communal coffee stations).
- Responsible Parties must put in place practices for adequate social distancing in small areas, such as restrooms and breakrooms, and signage and systems (e.g. flagging when occupied) to restrict occupancy when social distancing cannot be maintained in such areas; and
 - Responsible Parties may consider other control methods to help ensure patrons/visitors can maintain social distance while in, or waiting to use, a shared restroom.
- Responsible Parties should stagger schedules for their employees to observe social distancing (i.e., six feet of space) for any gathering (e.g., coffee breaks, meals, and shift starts/stops).

C. Workplace Activity

- Responsible Parties must take measures to reduce interpersonal contact and congregation, through methods such as:
 - limiting in-person presence to only those staff who are necessary to be on site;
 - adjusting workplace hours;
 - reducing on-site workforce to accommodate social distancing guidelines;
 - shifting design (e.g., A/B teams, staggered arrival/departure times); and/or
 - developing protocols to socially distance while using shared equipment, such as telephones and radios, copiers, printers, registers between use, and clean and disinfect shared equipment between use.
- Responsible Parties should adjust hours as necessary to enable enhanced cleaning and disinfection procedures.
- Responsible Parties should consider implementing specific visit times when issuing tickets (e.g., timed entrances and exits) for patrons/visitors to stagger arrivals and departures and to avoid crowding.

D. Movement and Commerce

- Responsible Parties must monitor and control the flow of traffic into and within the institution and exhibits to ensure adherence to maximum capacity and social distancing requirements.
- Responsible Parties should clearly designate separate entrances and exits, where possible.
 - Responsible Parties must be prepared to queue patrons/visitors outside while still maintaining physical distance including through the use of visual cues and/or queueing control devices (e.g., stanchions, line distance markers, arrows).

- Responsible Parties should arrange patron/visitor waiting areas (e.g., lines, parking areas) to maximize social distance among other people and minimize interaction with others in the area.
- Responsible Parties should limit on-site interactions (e.g., designate an egress(es) for individuals leaving the institution and a separate ingress(es) for individuals entering) and movements (e.g., employees should remain near their workstations as often as possible).
 - Where practicable, Responsible Parties should limit the numbers of entrances in order to (1) manage the flow of traffic into the building and monitor occupancy/capacity limits and (2) facilitate health screenings, as described below while remaining in compliance with fire safety and other applicable regulations.
 - Develop a plan for people to maintain six feet of social distance while queuing inside or outside of the building for screening, as applicable.
- Responsible Parties must establish designated areas for pickups and deliveries, limiting contact to the extent possible.
- For deliveries, Responsible Parties should implement a touchless delivery system whereby drivers stay in the cab of the vehicle while delivery takes place or, where not practicable, Responsible Parties must provide acceptable PPE appropriate to the anticipated activities that includes, at a minimum, a cloth face covering to personnel involved in the delivery at no cost for the duration of the delivery process.
- Responsible Parties must ensure employees sanitize their hands before and after transferring a load (e.g., from a delivery driver) of merchandise (e.g., sanitize hands before starting to load items; and once all items have been loaded, finish by sanitizing their hands again).
- Responsible Parties should provide disposable or single-use maps, pamphlets, guides, etc. to patrons/visitors, if such items are used; and make these available digitally to be viewed on personal electronic devices, as practicable.
 - If single-use items cannot be provided, Responsible Parties must ensure reusable objects are cleaned and disinfected after each use.
 - Responsible Parties are encouraged to make digital maps available (e.g., on mobile phones) where possible, rather than physical maps.
- Responsible Parties must discontinue audio headsets and other equipment loaned or rented to patrons/visitors unless they can be properly disinfected after each use, or if patrons can use their own devices.
- Responsible Parties must close high-risk interactive exhibits (e.g., exhibits requiring patrons/visitors to touch or wear objects).
- Responsible Parties must only permit group tours of members of the same household or party, and with a maximum capacity under the current social gathering requirements at the time, inclusive of both employees and patrons/visitors.
- Responsible Parties must:
 - Close children’s play areas or exhibits with play equipment, unless such areas or exhibits can be cleaned, disinfected, and sanitized between each child using the area or equipment who is not a member of the same household or party.

- Move any picnic areas and benches six feet apart or close them if they cannot be moved.
- Enhance employee or security presence to enforce limitations on gathering size, as necessary.

II. PLACES

A. Protective Equipment

- Responsible Parties must ensure that patrons/visitors are only permitted entry into the institution if they wear an acceptable face covering; provided, however, that the patron/visitor is over the age of two and able to medically tolerate such covering.
- Responsible Parties must ensure that patrons/visitors wear face coverings whenever they are in common areas or scenarios where it may be difficult to maintain six feet of distance (e.g., entering or leaving the facility, traversing an enclosed small exhibit, interacting with employees) and whenever patrons/visitors are within six feet of individuals who are not members of their household or party; provided, however, that the patron/visitor is over the age of two and able to medically tolerate such covering.
- Responsible Parties must ensure that any time employees come within six feet of another person, acceptable face coverings are worn. Employees must be prepared to don a face covering if another person unexpectedly comes within six feet. Employees also must wear face coverings any time they interact with patrons/visitors.
- Responsible Parties should install physical barriers at ticket and reception desks, as feasible. As mentioned above, if used, physical barriers (e.g. plexiglass or similar materials) should be put in place in accordance with [OSHA guidelines](#).
- In addition to the necessary PPE as required for certain workplace activities, Responsible Parties must procure, fashion, or otherwise obtain acceptable face coverings, and provide such coverings to their employees while at work at no cost to the employee. An adequate supply of face coverings, masks and other required PPE should be on hand in the event an employee needs a replacement. Acceptable face coverings include, but are not limited to, cloth (e.g. homemade sewn, quick cut, bandana), surgical masks, N95 respirators, and face shields.
- Face coverings must be cleaned or replaced after use and may not be shared. Please consult the CDC [guidance](#) for additional information on cloth face coverings and other types of PPE well as instructions on use and cleaning.
 - Note that cloth face coverings or disposable masks shall not be considered acceptable face coverings for workplace activities that impose a higher degree of protection for face covering requirements. For example, if N95 respirators are traditionally required for specific activities, a cloth or homemade mask would not suffice. Responsible Parties must adhere to OSHA standards for such safety equipment.
 - Responsible Parties must allow employees to use their own acceptable face coverings but cannot require employees to supply their own face coverings. Further, this guidance shall not prevent employees from wearing their personally owned additional protective coverings (e.g., surgical masks, N95 respirators, or face shields), or if the Responsible Parties otherwise require employees to wear more protective PPE due to the nature of their work (e.g., exhibit maintenance). Employers should comply with all applicable OSHA guidelines.

- Responsible Parties must train employees on how to adequately put on, take off, clean (as applicable), and discard PPE, including but not limited to, appropriate face coverings.
- Responsible Parties must put in place measures to limit the sharing of objects among employees, such as devices and equipment, as well as the touching of shared surfaces; or, must require employees to wear gloves (trade-appropriate or medical) when in contact with shared objects or frequently touched surfaces; or, must require employees and patrons/visitors to perform hand hygiene before and after contact.

B. Hygiene, Cleaning, and Disinfection

- Responsible Parties must ensure adherence to hygiene and cleaning and disinfection requirements as advised by the CDC and DOH, including ["Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19,"](#) and the ["STOP THE SPREAD"](#) poster, as applicable. Responsible Parties must maintain logs that include the date, time, and scope of cleaning and disinfection.
- Responsible Parties must provide and maintain hand hygiene stations on site, as follows:
 - For handwashing: soap, running warm water, and disposable paper towels.
 - For hand sanitizing: an alcohol-based hand sanitizer containing at least 60% alcohol for areas where handwashing facilities may not be available or practical.
 - Responsible Parties must make hand sanitizer available throughout common areas in the building (e.g., entrances, exits, elevators, and security/reception desks). Touch-free hand sanitizer dispensers should be installed where possible.
- Responsible Parties should place signage near hand sanitizer stations indicating that visibly soiled hands should be washed with soap and water; hand sanitizer is not effective on visibly soiled hands.
- Responsible Parties should place receptacles around the building for disposal of soiled items, including PPE.
- Responsible Parties must provide appropriate cleaning and disinfection supplies for shared and frequently touched surfaces (e.g., door handles, ticket counters) and encourage employees to use these supplies, following manufacturers' instructions, before and after use of these surfaces, followed by hand hygiene.
- Responsible Parties must conduct regular cleaning and disinfection of the building and more frequent cleaning and disinfection for high risk areas used by many individuals and for frequently touched surfaces. Cleaning and disinfection must be rigorous and ongoing and should occur at least after each shift, daily, or more frequently as needed. Please refer to DOH's ["Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19"](#) for detailed instructions on how to clean and disinfect facilities.
 - Responsible Parties must ensure regular cleaning and disinfection of restrooms. Restrooms should be cleaned and disinfected more often depending on frequency of use.
 - Responsible Parties must ensure distancing rules are adhered to by using signage, occupied markers, or other methods to reduce restroom capacity where feasible.
 - Responsible Parties must ensure that equipment and tools are regularly cleaned and disinfected using registered disinfectants, including at least as often as employees change workstations or move to a new set of tools. Refer to the Department of Environmental Conservation (DEC) [list of products](#) registered in New York State and identified by the EPA as effective against COVID-19.

- If cleaning or disinfection products or the act of cleaning and disinfection causes safety hazards or degrades the material or equipment, Responsible Parties must put in place hand hygiene stations for between use and/or supply disposable gloves and/or limitations on the number of employees using such equipment.
- Responsible Parties must provide for the cleaning and disinfection of exposed areas in the event an individual is confirmed to have COVID-19, with such cleaning and disinfection to include, at a minimum, all heavy transit areas and high-touch surfaces (e.g., elevators, shared objects, building entrances, badge scanners, restrooms, handrails, door handles, vending machines, communal coffee stations).
- CDC guidelines on "[Cleaning and Disinfecting Your Facility](#)" if someone is suspected or confirmed to have COVID-19 are as follows:
 - Close off areas used by the person suspected or confirmed to have COVID-19.
 - Responsible Parties do not necessarily need to close operations, if they can close off the affected areas.
 - Open outside doors and windows to increase air circulation in the area.
 - Wait 24 hours before you clean and disinfect. If 24 hours is not feasible, wait as long as possible.
 - Clean and disinfect all areas used by the person suspected or confirmed to have COVID-19, such as offices, bathrooms, common areas, and shared equipment.
 - Once the area has been appropriately cleaned and disinfected, it can be re-opened for use.
 - Employees without close or proximate contact with the person suspected or confirmed to have COVID-19 can return to the work area immediately after cleaning and disinfection.
 - Refer to DOH's "[Interim Guidance for Public and Private Employees Returning to Work Following COVID-19 Infection or Exposure](#)" for information on "close or proximate" contacts.
 - If more than seven days have passed since the person who is suspected or confirmed to have COVID-19 visited or used the facility, additional cleaning and disinfection is not necessary, but routine cleaning and disinfection should continue.
- For activities involving the handling of shared objects (e.g., payment devices), areas, and/or surfaces (e.g., doors), Responsible Parties must ensure that such areas and objects are cleaned daily, at a minimum.
- Responsible Parties must ensure equipment or objects that are shared between employees and/or patrons/visitors (e.g., radios, maps) are cleaned after every use.
- Responsible Parties must prohibit shared food and beverages among employees, encourage employees to bring lunch from home, and reserve adequate space for employees to observe social distancing while eating meals.

C. Phased Reopening

- Responsible Parties are encouraged to phase-in reopening activities so as to allow for operational issues to be resolved before production or work activities return to normal levels. Responsible Parties should consider limiting the number of employees, hours, and number of patrons/visitors available to be served when first reopening so as to provide operations with the ability to adjust to the changes.

D. Communications Plan

- Responsible Parties must affirm that they have reviewed and understand the state-issued industry guidelines, and that they will implement them.
- Responsible Parties should develop a communications plan for employees and patrons/visitors that includes applicable instructions, training, signage, and a consistent means to provide employees with information. Responsible Parties may consider developing webpages, text and email groups, and social media.
- Responsible Parties must encourage individuals to adhere to CDC and DOH guidance regarding the use of PPE, specifically face coverings, when a social distance of six feet cannot be maintained, through verbal communication and signage.
- Responsible Parties should post signage inside and outside of the building to remind individuals to adhere to proper hygiene, social distancing rules, appropriate use of PPE, and cleaning and disinfection protocols.
- Responsible Parties should provide patrons/visitors with the option, but not require patrons/visitors, to submit contact information in case future contact tracing is needed.

III. PROCESSES

A. Screening and Testing

- Responsible Parties must implement mandatory daily health screening practices of employees and, where practicable, contractors and vendors, but such screenings shall not be mandated for patrons/visitors and delivery personnel.
 - Screening practices may be performed remotely (e.g., by telephone or electronic survey), before the employee reports to the building, to the extent possible; or may be performed on site.
 - Screening should be coordinated to prevent employees from intermingling in close or proximate contact with each other prior to completion of the screening.
 - At a minimum, screening is required for all employees and, where practicable, contractors and vendors, and must be completed using a questionnaire that determines whether the employee, contractor, or vendor has:
 - (a) knowingly been in close or proximate contact in the past 14 days with anyone who has tested positive for COVID-19 or who has or had symptoms of COVID-19;
 - (b) tested positive for COVID-19 in the past 14 days; and/or
 - (c) has experienced any symptoms of COVID-19 in the past 14 days.
- Refer to CDC guidance on "[Symptoms of Coronavirus](#)" for the most up to date information on symptoms associated with COVID-19.
- Screening practices include:
 - If space and building configuration allows, screen individuals at or near the building entrance to minimize the impact of a potential suspected or confirmed case of COVID-19.
 - Allow for adequate social distancing while individuals queue for screening and/or building entry.

- Admit only employees who have been screened either remotely or upon arrival.
- If temperature checks are performed, use contactless thermal cameras in building entrances to identify potentially symptomatic individuals and direct them to a secondary screening area to complete a follow-up screening. If not possible or feasible, a temperature check may be performed using contactless thermometers.
- Responsible Parties cannot mandate that patrons/visitors complete a health screen or provide contact information, but may encourage patrons/visitors to do so. Responsible Parties may provide an option for patrons/visitors to provide contact information so they can be logged and contacted for contact tracing, if necessary.
- Responsible Parties must require employees to immediately disclose if and when their responses to any of the aforementioned questions changes, such as if they begin to experience symptoms, including during or outside of work hours.
- In addition to the screening questionnaire, temperature checks may also be conducted per U.S. Equal Employment Opportunity Commission or DOH guidelines. Responsible Parties are prohibited from keeping records of employee health data (e.g., the specific temperature data of an individual), but are permitted to maintain records that confirm individuals were screened and the result of such screening (e.g., pass/fail, cleared/not cleared).
- Responsible Parties must ensure that any personnel performing screening activities, including temperature checks, are appropriately protected from exposure to potentially infectious employees, contractors, vendors, or patrons/visitors entering the site. Personnel performing screening activities should be trained by employer-identified individuals who are familiar with CDC, DOH, and OSHA protocols.
- Screeners should be provided and use PPE, including at a minimum, an acceptable face covering or mask, and may include gloves, a gown, and/or a face shield.
- An employee, contractor, vendor, or patron/visitor who screens positive for COVID-19 symptoms must not be allowed to enter the site and must be sent home with instructions to contact their healthcare provider for assessment and testing.
 - Responsible Parties should remotely provide such individuals with information on healthcare and testing resources.
 - Responsible Parties must immediately notify the state and local health department about the case if test results are positive for COVID-19.
- Responsible Parties should refer to DOH's "[Interim Guidance for Public and Private Employees Returning to Work Following COVID-19 Infection or Exposure](#)" regarding protocols and policies for employees seeking to return to work after a suspected or confirmed case of COVID-19 or after the employee had close or proximate contact with a person with COVID-19.
- Responsible Parties must designate a central point of contact, which may vary by activity, location, shift or day, responsible for receiving and attesting to having reviewed all employees' questionnaires, with such contact also identified as the party for employees and patrons/visitors to inform if they later are experiencing COVID-19-related symptoms, as noted on the questionnaire.
 - Identified point of contact for the institution should be prepared to receive notifications from individuals of positive cases and initiate the respective cleaning and disinfection procedures.

- Responsible Parties must designate a site safety monitor whose responsibilities include continuous compliance with all aspects of the Site Safety Plan, for employees and patrons/visitors.
- To the extent possible, Responsible Parties should maintain a log of every person, including employees, contractors, and vendors, who may have close or proximate contact with other individuals at the workplace or area; excluding patrons/visitors and deliveries that are performed with appropriate PPE or through contactless means. The log should contain contact information, such that all contacts may be identified, traced, and notified in the event an individual is diagnosed with COVID-19.
 - Responsible Parties must cooperate with state and local health department contact tracing efforts.
- Responsible Parties cannot mandate that patrons/visitors complete a health screen or provide contact information but may encourage them to do so.

B. Tracing and Tracking

- Responsible Parties must notify the state and local health department immediately upon being informed of any positive COVID-19 test result by an employee, contractor, or vendor at their facility.
- In the case of an employee, contractor, vendor, or patron/visitor testing positive, the Responsible Parties must cooperate with the state and local health department to trace all contacts in the institution and notify the state and local health department of all employees, contractors, and vendors logged, and patrons/visitors and delivery personnel (as applicable), who entered the site dating back 48 hours before the individual first experienced COVID-19 symptoms or tested positive, whichever is earlier. Confidentiality must be maintained as required by federal and state law and regulations.
 - In the case of an individual showing symptoms while in the institution, Responsible Parties must notify employees in the surrounding areas or who may have been affected immediately with information on where the individual has been throughout the building and notify them if the symptomatic person tests positive.
- State and local health departments may, under their legal authority, implement monitoring and movement restrictions of infected or exposed persons including home isolation or quarantine.
- Individuals who are alerted that they have come into close or proximate contact with a person with COVID-19, and have been alerted via tracing, tracking or other mechanism, are required to self-report to their employer at the time of alert and shall follow the protocol referenced above.
- Responsible Parties should consider offering a method for patrons/visitors to opt-in to a contact tracing program, as practicable (e.g., opt-in when purchasing tickets in advance online).

IV. EMPLOYER PLANS

Responsible Parties must conspicuously post completed safety plans on site for employees. The State has made available a business reopening safety plan template to guide business owners and operators in developing plans to protect against the spread of COVID-19.

Additional safety information, guidelines, and resources are available at:

New York State Department of Health Novel Coronavirus (COVID-19) Website
<https://coronavirus.health.ny.gov/>

Centers for Disease Control and Prevention Coronavirus (COVID-19) Website
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

Occupational Safety and Health Administration COVID-19 Website
<https://www.osha.gov/SLTC/covid-19/>

[At the link below, affirm that you have read and understand your obligation to operate in accordance with this guidance:](https://forms.ny.gov/s3/ny-forward-affirmation)

<https://forms.ny.gov/s3/ny-forward-affirmation>